



[REDACTED]  
[REDACTED]  
West Midlands Police  
Steelhouse Lane Police Station  
Steelhouse Lane  
Birmingham B4 6BJ

**EDS**

86 Leopold Street  
Birmingham B12 0UD

Dear Mark,

I wanted to put on record my personal thanks for all your efforts during our recent projects. I am delighted with the outcome and would have no hesitation in recommending EDS to any of my colleagues in the Force.

The professionalism, attitude, attention to detail, approach, care and pride shown by you and your team was a pleasure to behold.

I was very impressed from our initial meetings regarding quotations, proposals and information received. But for me the true test of any company comes after Purchase Orders have been placed. I am very pleased to say that EDS not only met my high expectations but exceeded them.

To achieve the very tight deadline was a great effort, but to do it with style, humour and workmanship second-to-none is a fantastic achievement.

I would like to thank Peter, Phil, Chris, Nick, Keith, Jason, Tracy and all the other people back at EDS that I never met but contributed to my installations.

A special thanks to you Mark for all your help, advice, answers and solutions that made everything possible.

I look forward to working with you all again soon.

Yours sincerely,

[REDACTED]