



The Service Provider

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- CCTV Systems
Intruder & Fire Alarms
Access Control Systems
Radio & Data Communications
Nurse & Warden Call Systems
Automatic Traffic Barriers & Gates

- Electrical Installations
Air Conditioning Systems
Building Control Systems

Job No: 798759

\* 24hr Service \* Local & National Coverage \* Maintenance Programmes \* On-Line Support \*

Thank you for choosing EDS.

Customer Satisfaction Form

We trust that you were happy with the work we recently carried out for you and that our workmanship met your expectations, In order that we maintain our high standards and to monitor our quality service, we would appreciate a few moments of your time in completing this Customer Satisfaction Form, and either post or fax it back to us. Any comments given in this form will be treated with strictest confidence. Should you wish to expand on any of the areas detailed, then please feel free to use a separate sheet and attach it to this form. (Leave this section blank if you wish)

Name, Company, Position, Address, Tel No, Fax No, Mobile, Date

When you initially contacted EDS, please describe your thoughts regarding: Excellent, Good, Average, Poor

How would you describe the following qualities of the operative(s): Excellent, Good, Average, Poor

When the representative first called to see you, please describe the following: Excellent, Good, Average, Poor

The manner in which our operative(s): Excellent, Good, Average, Poor

When you received the quotation, what were your thoughts regarding: Excellent, Good, Average, Poor

How would you describe the overall opinion: Excellent, Good, Average, Poor

About the operative(s): Date & Time Expected, Date & Time Arrived, Was this acceptable

Would you recommend EDS to other people? Reason (If any) If yes, I would recommend EDS to:

Is there anything else you would like us to know?

Are there any improvements we could make?

If you would like further information on any of our products or services we provide, please complete the section below

Return to Freepost EDS or Fax 0870 735 5533

MTX VISITS?