



The Service Provider

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- CCTV Systems
Intruder & Fire Alarms
Access Control Systems
Radio & Data Communications
Nurse & Warden Call Systems
Automatic Traffic Barriers & Gates
Electrical Installations
Air Conditioning Systems
Building Control Systems
Building Maintenance
Carpentry, Plumbing
Heating & Gas Servicing

* 24hr Service * Local & National Coverage * Maintenance Programmes * On-Line Support *

Customer Satisfaction Form

Thank you for choosing EDS.

We trust that you were happy with the work we recently carried out for you and that our workmanship met your expectations...

(Leave this section blank if you wish)

Name, Company, Position, Address, Tel No., Fax No., Mobile, Post Code

When did you originally hear about EDS? Date 8/4/05

When you initially contacted EDS, please describe your thoughts regarding: Ease of Contact, First Impressions, Polite & Helpfulness, Plan of Action Given, Speediness of Enquiry

How would you describe the following qualities of the operative(s): Polite & Helpful, Knowledgeable, Appearance, Quality of Workmanship, Regard to your property

When the representative first called to see you, please describe the following: Punctuality, First Impression, Polite & Helpfulness, Knowledgeable, Plan of Action Given

The manner in which our operative(s): Informed you of Progress, Explained the Works, Demonstrated the Works, Carried out their works, Informed you of any delays

When you received the quotation, what were your thoughts regarding: Presentation, Ease of Understanding, Quality of Information, Value for Money, Punctuality

How would you describe the overall opinion: Ease of Use, Functional, Build Quality, Instructions, Overall Opinion

About the operative(s): Date & Time Expected, Date & Time Arrived, Was this acceptable, Comments

Would you recommend EDS to other people? Reason (if any) If yes, I would recommend EDS to:

Is there anything else you would like us to know?

Are there any improvements we could make?

If you would like further information on any of our products or services we provide, please complete the section below: Intruder Alarms, Fire Alarms, Access Control Systems, Closed Circuit Television (CCTV), Covert Surveillance, Nurse & Warden Call System, Traffic Barriers & Rising Kerbs, Automatic Electric Gates, Perimeter Protection Systems, Public Address Systems, Electrical Installations, Electrical Testing, Air Conditioning, Plumbing, Gas Servicing, Building Services, Building Maintenance, Carpentry, Painting & Decorating, Other

Return to Freepost EDS or Fax 0870 735 5533

Handwritten signature/initials