



The Service Provider

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- CCTV Systems
Intruder & Fire Alarms
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Building Control Systems
Building Maintenance
Carpentry, Plumbing
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* 24hr Service * Local & National Coverage * Maintenance Programmes * On-Line Support *

Customer Satisfaction Form

Thank you for choosing EDS.

We trust that you were happy with the work we recently carried out for you and that our workmanship met your expectations...

(Leave this section blank if you wish)

Name, Company, Position, Address, Post Code, No, Fax No, Mobile, Date

When you initially contacted EDS, please describe your thoughts regarding: Excellent, Good, Average, Poor

How would you describe the following qualities of the operative(s): Excellent, Good, Average, Poor

When the representative first called to see you, please describe the following: Excellent, Good, Average, Poor

The manner in which our operative(s): Excellent, Good, Average, Poor

When you received the quotation, what were your thoughts regarding: Excellent, Good, Average, Poor

How would you describe the overall opinion: Excellent, Good, Average, Poor

About the operative(s): Date & Time Expected, Date & Time Arrived, Was this acceptable

Would you recommend EDS to other people? Reason (If any) If yes, I would recommend EDS to:

Is there anything else you would like us to know?

Are there any improvements we could make?

If you would like further information on any of our products or services we provide, please complete the section below

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